

Supporting NM Students Transferring from a 2-year to a 4-year Institution

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Do you, or have you, worked at a 2-year institution?



Do you, or have you, worked at a 4-year institution?



Did you attend a 4-year institution or a 2-year institution?

# Demographics of a 2-year Campus

- 1st Generation Students
- Rural Communities
- Low income/Underserved populations
- Non-Traditional students
- Dual Credit Students



# Financial Aid at a 2-year campus

- ✓ Dual Credit students
- ✓ Certificate Programs
- ✓ GED/Ability to Benefit Programs
- ✓ FAFSA Outreach at High Schools
- ✓ Student Employment
- ✓ Federal Verification/Processing
- ✓ Scholarship Awards/Applications
- ✓ Loans- Counseling and Monitoring
- ✓ SAP and Scholarship Petitions
- ✓ Transfer Support/Student Success events
- ✓ Donor Relations





#### What that means for us....

- Our students are generally high-need
  - Opportunity to teach some financial literacy components
- No area of expertise, must be experts in ALL areas
- Can feel siloed from 4-year institutions
  - Network and connect for resources and tools to help us support our students
- More cases of fraud 2-year institutions
  - Open enrollment- not open financial aid

### What else that means for us. . . .



students are different.

#### Our interactions with students are different, so let's use that to our advantage

How can we be intentional in our work?



#### Coaching approach vs. Mentor approach

Focus on the student and not their choices How can we make our interactions meaningful?

### Financial Aid Transfer Process

- Students must apply to the school they will be transferring to
  - Send transcripts
- Complete Financial Aid Transfer Forms/Cancellation Forms for Federal Aid
  - Add transfer school to FAFSA
  - May get selected for Verification
  - Check Priority Dates
- Complete NM Scholarship Transfer Transcript
  - Pay attention to deadlines
- Should Contact Financial Aid Office at transfer school to review awards



### Transferring Federal Aid

- Fast & (Fairly) Easy Process
- Financial Aid Cancellation Form
- Financial Transfer Form
  - New MPN/Counseling for loans
- Student awards may not look the same at new school
- Federal Databases to track students
  - COD, NSLDS



#### Transferring NM Scholarships

- NM Scholarship Transfer Transcript
- No Scholarship databases to track usage
- Relies Heavily on accuracy of FA Officer who is completing form
- Form is complicated and tedious for FA Officers to complete
- Requirements from 2 year to 4 year are different



### Supporting NM Student Transfers

- Working with advisors to make sure students are preparing to transfer early, not at the end of their last semester
- o Make sure they have sent transcripts, FA Transfer Forms and NMSTT
- FA Networking so that we can reach out to NM institutions for support and clarification
- Help alleviate stresses/fears about moving to a 4-year institution
  - Helping student sign up for transfer orientation
  - o Campus Tours
  - Referring them to support programs/student groups
  - Providing resources/support as they transition



#### New Mexico Scholarship Transfer Transcript

If student ever attended another New Mexico public post-secondary institution and received a New Mexico Scholars, Legislative Endowment, Lottery Success Scholarship, the institution the student is transferring from will, upon request, submit this form to the Financial Aid/Scholarship Office of the institution the student is planning to transfer to. The student should also make sure to request academic transcripts from each NM public post-secondary institution they have previously attended. The transcript(s) should be sent to the financial aid office the student is planning to transfer to.

Student's Printed Name	Date of Birth	High School/GED Grad Date
Institution Transferring To: The University of New Mexico		Institution Transferring From:
Scholarship Office 1155 University Blvd SE * MSC11 632 Albuquerque, NM 87131-001 Ph. 505.277.8900 * Fax 505.277.6326	Attended fro	m: to:

To be completed by the Financial Aid/Scholarship Office of the Institution Transferring From: Please check the appropriate box and indicate the academic year

Our records indicate the student received the following state scholarships:

	lar cegislative Endowment	<b>Legislative</b> 8 terms maximum Terms awarded:	Lottery Success	<b>NM Opportu</b> Terms awarded:	inity Scholarship
Fall	Spring	Fall	Spring	Fall	Spring
Fall	Spring	Fall	Spring	Fall	Spring
Fall	Spring	Fall	Spring	Fall	Spring
Fall	Spring	Fall	Spring	Fall	Spring
Fall	Spring	Fall	Spring	Fall	Spring

Please list below all other New Mexico public, post-secondary institutions the student has previously attended:

Additional Comments:

Is student still eligible for state based program listed above? Yes No



\_\_\_\_\_

Address

Telephone No./Email Address

Transferring TO UNM

### Tips for NMSTT

- Comment section is crucial!
  - Indicate if student has waivers
  - Include attempted hours
  - If NMSTT was not necessary, indicate that
- Do not send before grades are complete
- · Should be send prior to semester starting
  - Pay Attention to State Drawdown Dates
- Keep in mind eligibility changes when moving schools
  - Student may have completed all terms at 2-year but is still eligible at a 4-year institution
  - Saying "No" to the question : Is student still eligible for state-based program listed above?
    - This can result in student losing NM Scholarships

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High School GED Grad Date

Institution Transforming To-	
The University of New Mensor	
Totte-Intelling Office	
1155 University Blod SE * MSC11 6320	
Alboarampae, NM: 87131-001	
Ph. 565 271 8800 * Fan 585 217 6306	

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## IT'S JUST STUFF.

#### USE YOUR NAME FOR GOOD AT



## Go to playspent.org on your phone

select "continue to spent" and play the game

# What is your story?

- Money means different things to different people
- Money is a personal and touchy subject
- Learned financial habits, students need resources

• So, how do we still support students when we have difficult news to deliver?

- Think about the ways you relay information
- What words do you use?
- Do you listen?

• Small changes can completely change the interaction

....Why did you fail your Academic plan vs. what happened that semester?

... I am sorry I know this is not the news you want to hear but I must deny your financial aid, let's talk about a plan for you to get it back

- Use your campus resources and community resources
- Network!
- Get other staff on board, have a consistent message in your office
  - Listen to feedback from staff and student employees

- Can not do it all, but can connect students to resources elsewhere
  - Warm hand offs
  - Support Campus/community events

## Questions?